

<u>Attendees:</u>

Area	Name	Status	Area	Name	Status
Academic Affairs	John Pelissero	Absent	HSD	Roger Russell and Steve Bergfeld	Via Phone
					In Attendance
Academic Affairs	David Prasse	In Attendance	Operations/HR	Tom Kelly	In Attendance
Advancement	Justin Daffron	In Attendance	ITS/Facilitator	Susan Malisch	In Attendance
Facilities	Kana Wibbenmeyer	In Attendance	ITS	Jim Sibenaller	In Attendance
Finance	Rob Munson	In Attendance	Student Development	Jane Neufeld	In Attendance
Finance	Andrea Sabitsana	In Attendance	UMC	Kelly Shannon	In Attendance
Guests: Bruce Montes, Kevin Smith, Dan Vonder Heide					

Welcome, Meeting Purpose & Agenda

The meeting commenced at 1:31 p.m. Susan welcomed our new members, Rob Munson and Justin Daffron then presented the Tech Briefing and an outside consultant, Matt Konda addressed the ITESC about the Anytime Anywhere Access strategy. The minutes from the August 12, 2014 meeting were approved as written.

Tech Briefing

Susan presented the annual technology briefing that highlights technology industry and higher education trends as it relates to Loyola's interests and priorities. ITS uses a number of research resources in this study, including Gartner and Educause.

Topics covered include industry issues and priorities, student/academic/classroom technologies, strategic programs and investments at Loyola, budget and funding benchmarks, and current state of technology information. The technology briefing covers a number of these topics in detail; following are a few highlights.

Jim gave an overview on some of the security measures the University has in place. He explained we are implementing better tools and getting better at detecting any harmful issues. Jim reported that LUC appears to be well-positioned when compared to other peer schools related to information security measures. It is not as secure as a number of corporate environments but we have invested targeted resources from a financial perspective to close gaps where we believe there is risk. Jim advised internally we are at a greater risk due to password sharing and leaving the computer logged in unattended. The security office has engaged a third party vendor to complete a risk assessment and has begun to conduct a series of awareness initiatives with faculty, staff and students, called "Security and Donuts". These sessions are being held at LSC, WTC and HSD.

Kevin offered more detailed explanation of some of the newer dashboards developed with the DWBI program. The mid-term grade reports are now called student success reports. The report includes credit progression and also flags a student it they are in danger of losing their scholarship. Kevin's team is working with Institutional Research on additional views and forecasting. The Financial Aid report gives the student a view of their debt, and the various sources of funding such as loans, gifts, and scholarships. The second page of the report is a detailed breakdown of their loans, how much debt they are accumulating and develops some forecasts if they take on more loans or consolidate loans. Graduate students are currently piloting the report and Kevin hopes to have it rolled out by the end of the Fall Semester.

Susan also gave an overview of the current ITS budget.

<u>Consultant – Matt Konda</u>

The ITS Extended Leadership Team (ELT) will be attending an offsite retreat at LUREC October 20-21. Matt Konda is an outside consultant that has been retained to facilitate the strategic direction and the Anytime Anywhere Access vision. Matt addressed the ITESC committee to solicit feedback, comments, and concerns related to the Anytime Anywhere Access strategy. All ITS staff stepped out of the meeting for the outside consultant discussion.

<u>Wrap Up</u>

Next meeting is December 11, 2014. Sondra will have the 2015 dates in place by then.

Respectively submitted by; Sondra Heine